

ALZHEIMER'S SOCIETY OCTOPUS LEGACY FREE WILL OFFER (Online, Phone and Video)

SUPPORTER TERMS & CONDITIONS

1. Alzheimer's Society have partnered with Octopus Legacy to offer supporters the opportunity to write their Will for free using the service. Alzheimer's Society will issue the supporter with a voucher code which can be redeemed at check out on Octopus Legacy's website, or when using Octopus Legacy's telephone or video call Will-writing service, to cover the cost of a Will.

2. You will not be able to get a free Will from Octopus Legacy unless you agree to their own Terms and Conditions. It is worth noting that:

- You must be aged 18 or over to use the service.
- The Will-writing service is only available in England and Wales. If you live in Scotland or Northern Ireland, where Octopus Legacy is not able to deliver this service, they can refer you to one of its independent partners in your area, who can provide a Will-writing service separately.
- There is no obligation on users of the service to leave a gift to Alzheimer's Society.
- Octopus Legacy may process your personal data relying on its own and Alzheimer's Society legitimate interests, and share basic information about you to allow Alzheimer's Society to assess the success of the legacy campaigns they run with us, and to update their supporter databases. This includes your name, email, postal address, gift range (if applicable), date of birth, marital status, and date your Will is delivered. You can read more about how your personal data is handled in Octopus Legacy's [privacy notice](#) and Alzheimer's Society's [privacy notice](#).
- Included in the online offer, you will also receive a free year of updates to your Will from the date of completion. After a year, you will automatically be opted in to an annual charge of £10 for the online service to continue to be able to update your Will. You can opt out at any time before being charged; through your Octopus Legacy online dashboard by going to "My Will" and "Manage my subscription". For the phone/video services, you will be asked during your appointment whether you would like to take up the update service for an annual charge of £30. If you need any help, please contact Octopus Legacy by calling **020 4525 3605** or hello@octopuslegacy.com. Alzheimer's Society accepts no responsibility for charges incurred.

3. Alzheimer's Society reserves the right to withdraw this free Will offer at any time.

4. This Alzheimer's Society Octopus Legacy free Will offer is separate to the Will to Remember scheme* also offered by Alzheimer's Society which instead offers a free simple Will using a participating local solicitor, preparing the Will offline. The offers cannot be used in conjunction.

5. Alzheimer's Society pays a reduced rate to Octopus Legacy for supporters to write a simple Will with no charge to them, as this helps to increase the amount of future gifts left in Wills to the charity and represents a good long term return on investment.

6. This offer covers the cost of a simple Will for an individual or simple Will for a couple, written using Octopus Legacy's online, telephone or video call service. If your answers to the questions on Octopus Legacy's website suggest you need a more complex Will they may refer you to their telephone or video call Will-writing service. The free offer covers a simple Will only. A more complex Will may cost more, and Octopus Legacy will make any additional cost clear to you before you proceed so that you can choose whether to go ahead. We do not pay any additional costs above what is covered by your voucher code, as this is not cost effective for the charity. If the costs of writing your Will exceed the sum covered by your voucher you are responsible for the additional amount, please take note of this when you add your voucher at check out online or are quoted on the phone or video call.*

7. Please note Octopus Legacy alone, not Alzheimer's Society, provide the Will-writing service and responsibility of the service is Octopus Legacy's. Octopus Legacy is independent of Alzheimer's Society and participating in this free Will offer does not imply a recommendation by Alzheimer's Society. Please check the Terms and Conditions applying to Octopus Legacy before you apply.

8. Our registered address is Alzheimer's Society, 43-44 Crutched Friars, London, EC3N 2AE

9. Alzheimer's Society is a registered Charity No. 296645. Registered as a company limited by guarantee and registered in England No. 2115499

10. Octopus Legacy Limited is a company registered in England and Wales (no. 11111047) whose registered office is at 22 Southwark Bridge Road, London, England, SE1 9HF

*If you require legal advice or wish to discuss your estate with an SRA regulated solicitor you may wish to use our Will to Remember scheme which instead offers a free simple Will with a participating local solicitor.

Contact us

If you have any questions about Alzheimer's Society, about this free Will offer, our separate [Will to Remember](#) free Will scheme, or gifts in Wills, please email legacies@alzheimers.org.uk or contact our Supporter Care team on

0370 011 0290

