



EXAMPLE TEMPLATE



Identifying priority carer needs to help commissioners to measure carer experience of health and care services

Focus Group

27 November 2018
at Alzheimer's Society, 43-44 Crutched Friars, London EC3N 2AE

Information Sheet

This is a focus group for carers of people with dementia. It aims to identify and prioritise carer needs as users of health and care services.

What's involved?

The focus group will

- comprise about 6 carers
- be facilitated by a member of Alzheimer's Society staff.
- be supported by an Alzheimer's Society volunteer.
- last for about 30 minutes.

Why is this important?

When the voices of carers influence how carer experience is understood, this helps commissioners and services know what matters, and what makes the most difference for carers. They can use this to identify issues, potential solutions and outcome areas for strategies and services. Benefits of doing this include

- for services and commissioners: this can save time, effort and money in planning, developing and improving services.
- For carers and people with dementia: services that better meet people's needs can enable people to live better with dementia.

What are the possible benefits of taking part?

This is an opportunity to use your experience to speak about what's important to you as a carer, what you think would make a real difference to services and for people affected by dementia.

Further information

This is a discussion-based activity including a limited amount of writing, in an office with level access and lifts from the ground floor to Floor 2 where Alzheimer's Society's office is located. The nearest underground station is Tower Hill.

We will provide drinks and refreshments. We can book train tickets in advance and help you with journey-planning, if you would find that helpful. We will reimburse your reasonable expenses.

Information people share in the focus group will be recorded and dealt with in accordance with the GDPR (General Data Protection Regulation), Alzheimer's Society's policies and procedures. We will ask you to sign a consent form at the start, but you can withdraw at any time, if you want.

For more information, please contact Lindsey Ambrose, Engagement and Participation Officer Lindsey.Ambrose@alzheimers.org.uk mobile 07703 716745.