

Dementia Connect FAQs

Dementia Connect is Alzheimer's Society's comprehensive and easy-to-use online services directory for anyone affected by dementia in England, Wales and Northern Ireland.

What types of services can be listed on Dementia Connect?

- Care services
- Support services

What do we mean by care services?

- Day care
- Home care
- Residential care
- Nursing care

Who can list care services?

- Voluntary, statutory or private providers

NB: Unfortunately we are currently unable to accept requests for registered services.

What do we mean by support services?

- This includes services provided in the community such as peer support groups, activity groups, transport and handyperson services.

Who can list support services?

- Public authorities
- Charities
- Social enterprises
- Community groups

What services are we unable to list?

- Registered services
- Pre-diagnostic services

- Services only available via an assessment or referral by health and social care professionals
- Services that only arrange dementia awareness events or sessions
- Services provided by individuals
- Services not publically available
- Services selling products